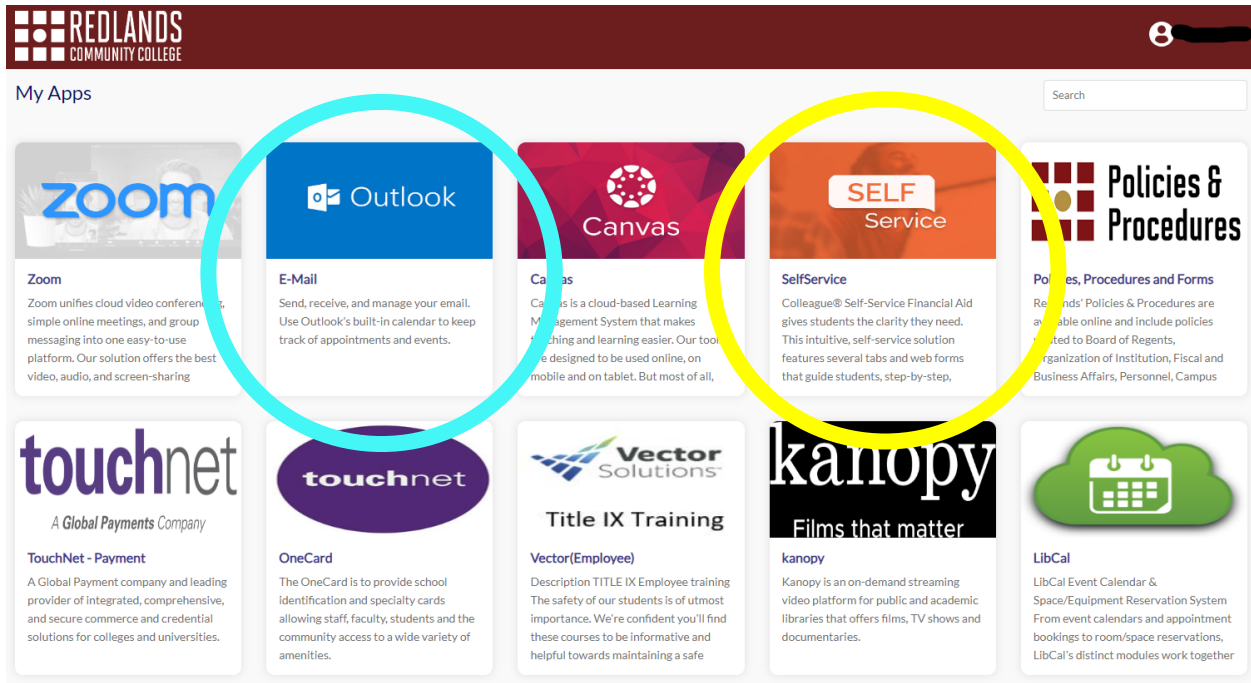
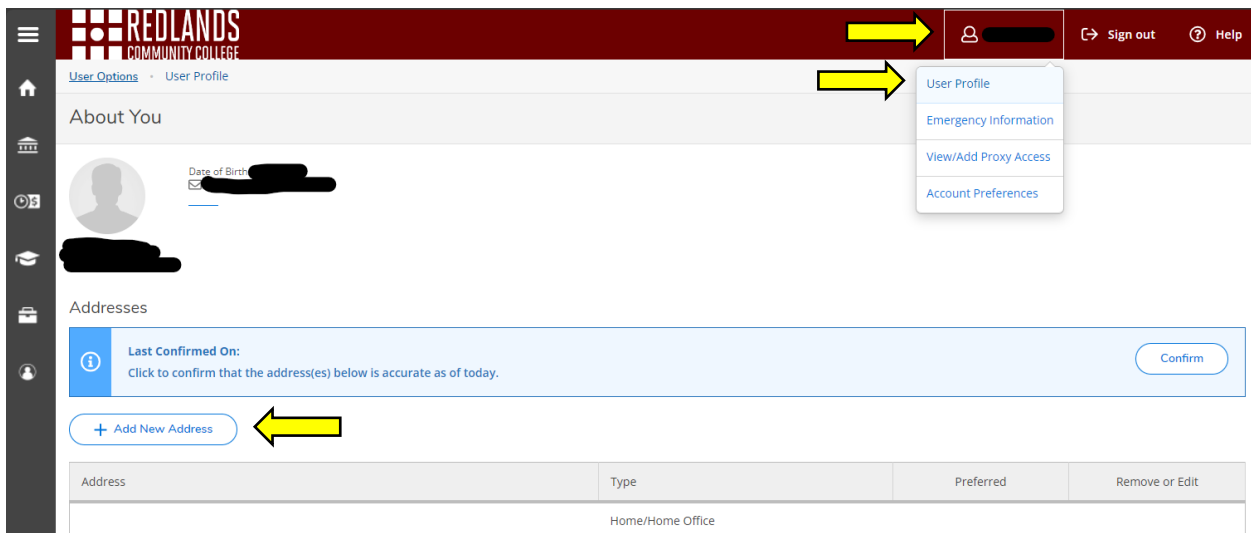


Refund Preference Instructions

First, login to your [Go Redlands](#) account



If you would prefer to have a check mailed to your address, please take a minute to verify that the address we have for you is correct. You may do so by logging into SelfService, clicking your icon with your user name at the top right, and then selecting "user profile" You do not need to create an account with ECSI in order to have a check mailed to you.



In order to set up Direct Deposit as your refund preference, you will need your Heartland Key, which will have been sent to your student email by ECSI. To check your student email, you will first need to login to your Go Redlands account, then click the Outlook tile.

You should have received an email from ECSI, similar to the example below.



Dear Student,

On behalf of Redlands Community College, ECSI is pleased to welcome you to RefundSelect, a refund disbursement service that provides you with the best and most comprehensive refund disbursement options in higher education.

Just set it up once and you're done. Simply access your RefundSelect account to make your refund disbursement method selection. It is a simple 1-2-3 step online process that takes less than 10 minutes.

Why should I select a refund disbursement option? During your college enrollment, you may at some time be eligible for a financial aid refund or another type of disbursement. To ensure quick and simple receipt of your funds, we recommend that you select your preferred refund disbursement method. All future refunds will be disbursed based on the method you selected.

We will keep you in the loop. Keep your contact information current and you'll receive timely email notification when a refund disbursement is available. You can access your account any time to see the status of your refund disbursements.

How do I select my preferred refund disbursement method? Simply connect your Heartland Key to connect your RefundSelect account profile, select your preferred refund method, and sit back and wait for your refund disbursement. Yes, it is that easy.

Your Heartland Key: *****

Click the link in the email that says [Get Started Now](#)

You will first need to register and create a new profile. This username and password does not need to be the same as the login that you use for Go Redlands, but it can be if you would like.

ECSI Toll-Free +1 (888) 549-3274
Sign In | Register

Home Find Your Tax Document Download Forms Help Center Contact Us

Sign In or Register

Sign in or create a profile to view all of your ECSI accounts together.

Sign In

TO AN EXISTING PROFILE

Username

[Forgot Username?](#)

Password

[Forgot Password?](#)

Register

AND CREATE A NEW PROFILE

Username

Password

Confirm Password

I'm not a robot

Let's begin a chat!

Please type your name*

1 Profile 2 Contact 3 Address 4 Security 5 Profile 6 Contact 7 Address 8 Security 9 Profile 10 Contact 11 Address 12 Security

First Name

Last Name

Date of Birth

(201) 555-0123

Phone Number Type

Email Address

Confirm Email Address

Country

Street Address

Please enter a street address.

Street Address 2 (Optional)

City

Select a state

Zip Code

Security Question 1

Security Answer 1

Security Question 2

Security Answer 2

Security Question 3

Security Answer 3

I'm not a robot

Follow the prompts and fill in your contact information, address, and security questions.

When you are finished, you will be redirected to the sign in/register page where you started. Now that you have an account, you will go ahead and sign in.

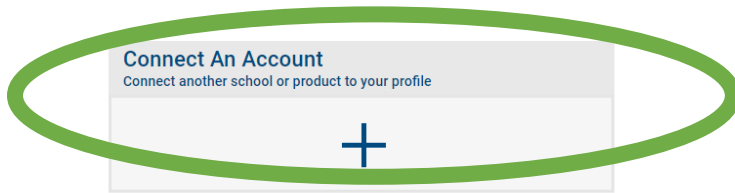
You will want to click the plus sign to connect your ECSI account to your Redlands account.

Home Your Communication Center Download Forms Help Center Contact Us

Your School Accounts

Keep your account current by signing up for recurring payments using your bank account or credit/debit card.

Your Connected Accounts
CLICK ON THE TILE TO ACCESS YOUR DATA.



You will then enter your Heartland Key from the email you received as well as your student ID number. Be sure to include the proceeding zeros in your student ID number.


Home Your Communication Center Download Forms Help Center Contact Us

Connect An Account

Connect your existing accounts to your profile.

Connect An Account

ENTER YOUR HEARTLAND KEY BELOW TO CONNECT AN ACCOUNT.
YOUR HEARTLAND KEY IS LOCATED ON ECSI COMMUNICATIONS SUCH AS BILLING STATEMENTS, PAST DUE NOTICES, AND OTHER NOTIFICATIONS.
EVALUATION NUMBER: 123456789012

 I'm not a robot  reCAPTCHA
Privacy - Terms

Search for Your Heartland Key

HAVING TROUBLE LOCATING YOUR HEARTLAND KEY?

FOR 1098-T TAX FORMS, [CLICK HERE >>](#)

FOR LOAN ACCOUNTS, [CLICK HERE >>](#)

FOR PAST DUE STUDENT ACCOUNTS, [CLICK HERE >>](#)


FOR REFUND DISBURSEMENT ACCOUNTS, [CLICK HERE >>](#)

[Connect](#)

If you do not want to connect an account now, skip this step and continue to your profile. You can connect accounts at any time.
[Skip this step >>](#)

Next, click "Update Delivery Method" and then "select" under Direct Deposit.

Your Connected Accounts

 **Refund Disbursements**

[View Account](#) [Update Delivery Method](#)

Select your refund delivery method.

You will be notified via email once a refund has been issued.



Direct Deposit

DIRECT DEPOSIT TO YOUR EXISTING CHECKING OR SAVINGS BANK ACCOUNT.

- Use an existing bank account.
- Easy online enrollment process.
- Provide your bank account information in our secure environment.

REFUND DELIVERY TIMELINE

- Your funds will typically arrive in your account 1 to 2 days after released by your school.

[Select](#)



Paper Check

RECEIVE A PAPER CHECK MAILED VIA U.S. POSTAL SERVICE.

- Easy online enrollment process.
- Confirm your mailing address.

REFUND DELIVERY TIMELINE

- Paper check typically issued within 1 business day after funds are released by your school.
- You will receive your check via U.S. Postal Service within 5 to 10 business days.

[Select](#)

Enter in your account information that you would like to use for Direct Deposit. Once you are finished click continue and you're done!

Provide your bank account information to receive your refund by Direct Deposit once a refund has been issued.

ACCOUNT INFORMATION

Where do I find the ABA/Routing Number?

Where do I find the Account Number?